# Hotpoint Service and Spares

FOR SERVICE: If you have a problem with your appliance ring your local Service Office.
FOR SPARES and ACCESSORIES: To purchase spares and accessories send your Accessories Order Form to your Spares Centre. If the accessory or spare part you want is not on the form, contact your Spares Centre for prices and availability.
Please address all correspondence to Hotpoint Spares Centre or Hotpoint Service Office as applicable.

**Service Offices and Spares Centres are open between 8.00am-5.00pm Monday to Friday, except on Public Holidays. 8.30am-12.30pm on Saturdays.**

■ Service Office and Spares Centre
● Service Office only

**EAST**
- ● **ESSEX:** Industrial Buildings, Beehive Lane, Chelmsford, CM2 9TE. Post Codes RM & IG Tel: (0245) 492433. Remainder of Essex Tel: (0245) 269331
- ■ **PETERBOROUGH:** Celta Road, PE2 9JB. Tel: (0733) 64741. For Spares: Spares Administration Dept. Tel: (0733) 556520

**LONDON**
- ■ **WEMBLEY:** 68 East Lane, HA9 7PQ. For Service: S. Herts and Middlesex Tel: 081-904 4399; Post Codes N: NW: E: EC Tel: 081-908 4722; Post Codes W: WC: SE: SW Tel: 081-908 2511. For Spares Tel: 081-904 0201

**MIDLANDS**
- ■ **BIRMINGHAM:** Westgate, Aldridge, W Midlands, WS9 8UX. For Service: Post Codes B Tel: (0922) 743374; All other Post Codes Tel: (0922) 743376. For Spares Tel: (0922) 743377
- ■ **NOTTINGHAM:** Ashling Street, NG2 3JB. For Service Tel: (0602) 862431/864322 For Spares Tel: (0602) 860387
- ● **STOKE:** West Ave, Nelson Estate, Talke, ST7 1TN. Tel: (0782) 774511

**NORTH EAST**
- ● **WASHINGTON:** 8 Bede House, Tower Road, Glover Est, District 11, NE37 2SH. Tel: 091-417 3500/419 3535
- ■ **WETHERBY:** Sandbeck Lane, LS22 4TW. For Service Tel: (0937) 581261/581444 For Spares Tel: (0937) 581221

**NORTH WEST**
- ● **KENDAL:** Mumford House, 26 Highgate, LA9 4SX. Tel: (0539) 724483
- ■ **MANCHESTER:** 44/46 Station Road, Heaton Mersey, Stockport, SK4 3QT. For Service: Manchester North Tel: 061-432 0513; Manchester South Tel: 061-442 8677. For Spares Tel: 061-432 0255
- ● **NETHERTON:** 7 Bridle Way, Merseyside. Tel: 051-525 2342/524 2339

**SCOTLAND**
- ● **ABERDEEN:** Holbeck House, 68 Carden Place, AB1 1UL. Tel: (0224) 642283
- ● **EDINBURGH:** 35 West Bowling Green Street, Leith, EH6 5NX. Tel: 031-554 1431
- ■ **RENFREW:** West Lodge Road, Blythswood Estate, PA4 9EN. For Service Tel: 041-886 6241 For Spares Tel: 041-886 5611

**SOUTH**
- ■ **KENT:** Larkfield Trading Est, New Hythe Lane, Larkfield, ME20 6SW. For Service: CT, DA, ME & TN Kent Post Codes Tel: (0622) 716571; CR, KT, RH, SM Surrey & BR Kent Post Codes (0622) 790707; GU Post Codes in Surrey Tel Southampton (0703) 667374. For Spares Tel: (0622) 716631
- ■ **SOUTHAMPTON:** Unit R, S Hampshire Ind Park, Salisbury Rd, Totton. SO40 3SA. For Service Tel: (0703) 861981/667374 For Spares Tel: (0703) 867933
- ● **SUSSEX:** 1 Kingswood, North St, Hailsham, BN27 1DQ. Tel: (0323) 842733
- ● **PLYMOUTH:** 69 Mutley Plain, PL4 6JH. Tel: (0752) 262631

**WALES**
- ● **NORTH:** Conwy Rd, Llandudno Junction, LL31 9RE. Tel: (0492) 573536
- ■ **SOUTH:** 18 Western Ave, Bridgend Ind. Estate, Bridgend, CF31 3SL. For Service: Post Codes CF, SA & SY23-25 Tel: (0656) 664121; Post Codes BS, GL (not 55), HR, SY15-18, LD1-8, NP. Tel: (0656) 655554. For Spares Tel: (0656) 766111

**IRELAND**
- ● **NORTHERN:** 256 Ormeau Road, Bellast, BT7 2FZ. Tel: (0232) 647111
- ■ **EIRE:** 49 Airways Ind. Estate, Dublin 17. For Service Tel: Dublin 426088. For Spares Tel: Dublin 426836

**CHANNEL ISLANDS** – Service provided by Agents. Normal Guarantees apply and all Service Schemes are available.
- **JERSEY:** 19 Don Street, St. Helier. Tel: (0534) 21625 or Clos D'Ormes, Pontac, St Clements. Tel: (0534) 54808
- **GUERNSEY & SARK:** Valpys Stores, Grande Rue, St Martins, Guernsey. Tel: (0481) 38422 or Barras Lane, Vale. Tel: (0481) 51610
- **ALDERNEY:** 32 High Street, Tel: (0481) 822686

**ISLE OF MAN** – Service provided by Agents. Normal Guarantees apply and all Service Schemes are available
from 5 Drumgold St., Douglas. Tel: (0624) 673233
or Tromode Works, Cronkbourne Village, Douglas, Tel: (0624) 676066
or 17 Ridgeway Street, Douglas, Tel: (0624) 25811/25848

**SHETLAND, ORKNEY & WESTERN ISLES** – Service provided by Agents. Normal Guarantees apply, but Service Schemes are NOT available.
- **SHETLAND:** Fort Road, Lerwick. Tel: (0595) 2557
- **ORKNEYS:** Hatstone Ind. Estate, Kirkwall. Tel: (0856) 5457
- **WESTERN ISLES:** 27 Bayhead Street, Stornoway, Isle of Lewis Tel: (0851) 3387
- **OTHER ISLANDS:** Local Hydro Electric Shops.
- **EXCEPT ARRAN, BUTE & SKYE** – Which are covered by Hotpoint.

In accordance with its policy of progressive product design, the Company reserves the right to alter specifications.

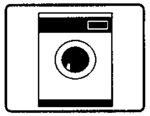
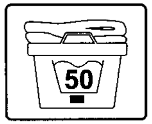
Hotpoint Ltd, Peterborough, PE2 9JB, England
016/4198/40

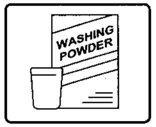
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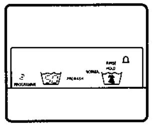
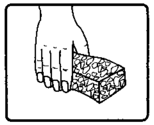
# USER HANDBOOK – MODEL WD42

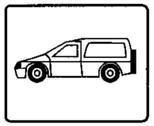
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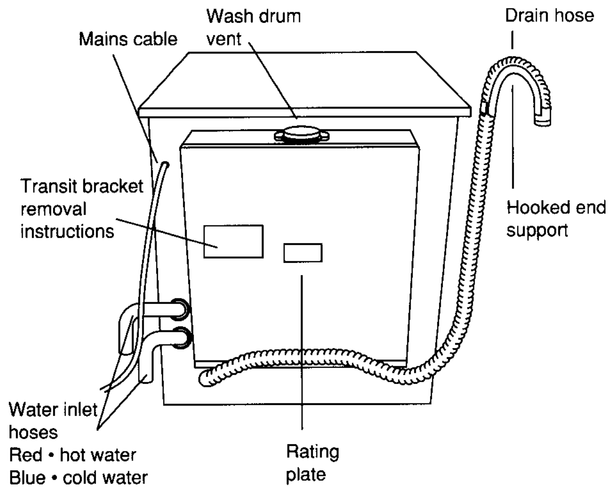





Hotpoint®

# *Before you operate your Washing Machine*

1. Make sure that your machine is correctly installed.
   Follow the Installation Instructions supplied with the machine.
   If the Installation Instructions are missing, please contact your nearest Hotpoint Spares Centre (see back page).
2. **REMOVE THE TRANSIT BRACKET.**
   **YOU MUST NOT OPERATE THE MACHINE WITH THIS BRACKET IN PLACE.**
   Disconnect the machine from the electricity supply then follow the procedure as shown on the label on the back of the machine.



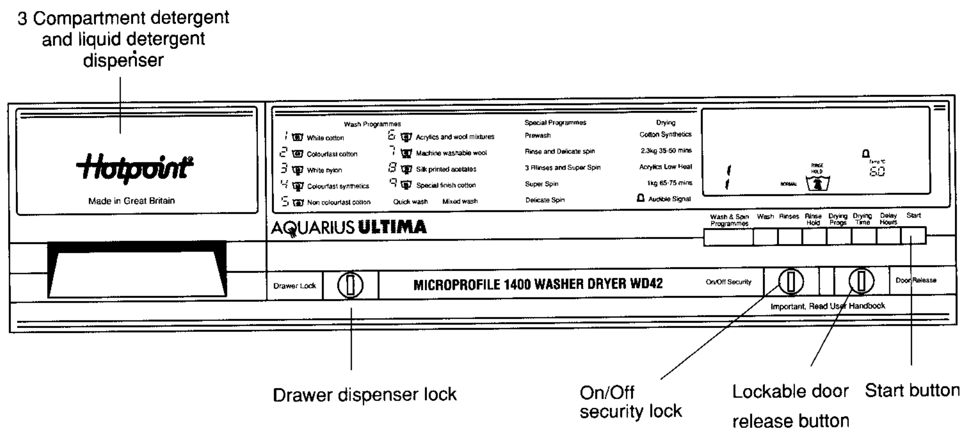

After the transit bracket has been removed it is normal for the door seal to appear creased. This will not impair the function of the machine.

3. Read these Instructions **before** using your machine.

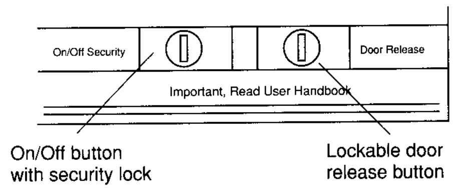
**NOTE: Do not sit or stand on top of your washing machine; you could injure yourself or damage the machine by such abuse.**

**WARNING: CHILDREN SHOULD NOT BE ALLOWED TO PLAY WITH THE APPLIANCE OR TAMPER WITH THE CONTROLS.**

# Know your machine



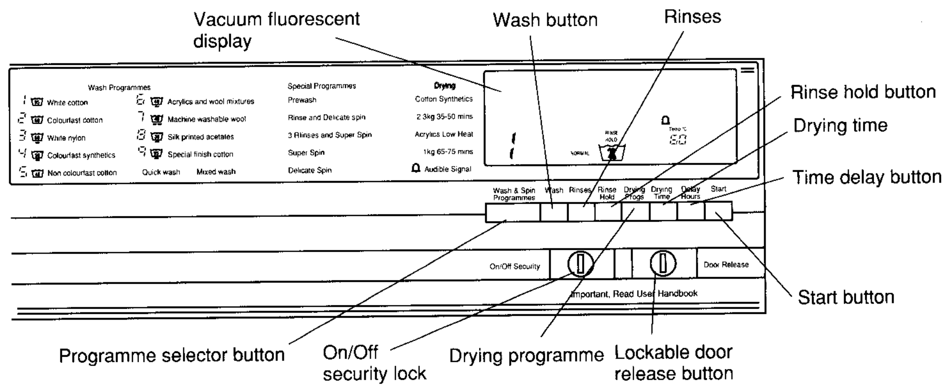

## How to open the inner door




**Press door release button**

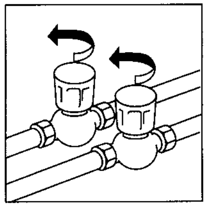
To open outer door press top right corner of door. See page 4

## Programme Selector

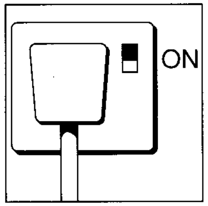


# How to do a wash and dry

## BEFORE THE WASH

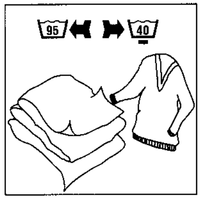
1. 

**Turn on hot and cold water**
Hot water should ideally be at 60°C (140°F) and **must not** be above 70°C (160°F).

2. 


**Plug in, switch on electricity**

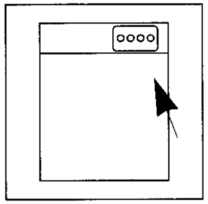
**WARNING: ENSURE HANDS ARE DRY.**

3. 


**Sort your laundry**
See page 16

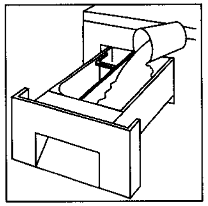
Make up a load of similar fabrics

**DO NOT TUMBLE DRY WOOLLENS**

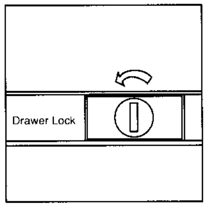
4. 

**Press where arrowed to open outer door. Press Door Release button to open inner door**

Load the machine. See pages 17, 20 and 21
**Don't overload the machine**

5. 

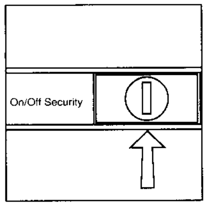
**Add detergent and fabric conditioner**
See pages 18 and 19

6. 


**Lock the Dispenser Drawer**

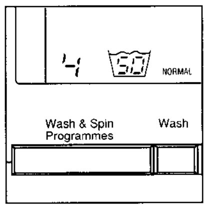
Turn the drawer lock in a 90° anti-clockwise direction to horizontal position

7. **Switch on the machine**




Press in the On/Off button
See page 22

8. **Select relevant Programme and Wash option**




Press in Wash and Spin Selector button until required programme shows in display. Then press Wash button until relevant wash shows in display
See pages 20 and 21

# Hotpoint Service Cover

## Satisfaction Guaranteed or Your Money Back

Hotpoint gives you a unique 'Satisfaction Guaranteed' promise – valid for ninety days after you have purchased your Hotpoint product. If there is a technical problem with your Hotpoint appliance just call your Hotpoint Service Office (details in your telephone directory and the appliance instruction book). If necessary we will arrange for an engineer to call. If the technical problem is not resolved by us under this Guarantee, Hotpoint will replace your appliance or, if you prefer, give you your money back. Your statutory rights are not affected and the Guarantee is additional and subject to the terms of Hotpoint's Five Year Parts Guarantee.

## Hotpoint's Free Five Year Guarantee

From the moment your appliance is delivered, Hotpoint guarantees it for **FIVE YEARS**.

- In the Five Years all replacement parts are **FREE** provided they are fitted by our own Service Engineer. During the first year our Engineer's time and labour is also free.
- After the first year we will charge for our Engineer's time and labour. We do, however, operate a range of Service Plans (see opposite) which for an annual payment enables you to cover any repair costs which may be necessary.
- All of our service repairs are guaranteed for twelve months in respect of our labour and any parts fitted.
- The appliance must be used in the United Kingdom and must not be tampered with or taken apart by anyone other than our own Service Engineer.
- You may, however, buy parts which can be safely fitted without specialist knowledge or equipment. The correct fitting of such parts, provided they are genuine Hotpoint spares, will not affect your Guarantee. Parts are available from our main Hotpoint Spares Centres.
- Our Guarantee does not cover the cost of any repair, or loss of food in refigeration products, due to power failure, accidents or misuse. Nor does it cover the cost of any visit to advise you on the use of the appliance. Please read thoroughly the instruction book supplied with the appliance.
- If at any time during the Guarantee period we are unable to repair your appliance, we will refund any repair costs paid to us in the previous twelve months. We will also offer you a new appliance at a reduced charge instead of a repair.
- Our Guarantee is in addition to and does not affect your legal rights.
- Should you need independent advice on your consumer rights, help is available from your Consumer Advice Centre, Law Centre, Trading Standards Department and Citizens Advice Bureau.
- All Hotpoint servicing is done by our own Service Organisation located throughout the United Kingdom and Eire. We will be happy to deal with any problems.

## Hotpoint's Service Care

Whether you have just one or a number of Hotpoint appliances in your kitchen, Hotpoint has a range of Service Plans to give you complete peace of mind. They enable you to extend your one year labour guarantee so that you can have repairs completed FREE during the membership period.

## Service Cover

A single payment covers you for all repairs during the period of cover, which can be from 1 to 4 years. Service Cover also includes loss of food up to the value of £250 in refrigeration appliances. There is also an option of Service Cover with Maintenance at an additional cost. This includes an annual Electrical and Safety check and replacement of any parts as necessary.

## Kitchen Cover

An annual payment covers you for all repairs for all your Hotpoint appliances which are less than 10 years old. It also covers the cost of loss of food up to £250 in our refrigeration and freezer products. There is also the option of Kitchen Cover with Maintenance at an additional cost. Any additional Hotpoint appliances purchased after you have joined Hotpoint Kitchen Cover will automatically be included during the annual period of cover without further charge. Full details of these Service Plans are provided in the User Handbook supplied with your Hotpoint product or from any Hotpoint Service Office.

## Appliance Registration

To ensure that you have the opportunity to benefit from any of the above Service Schemes you should complete and return immediately the Appliance Registration Form supplied with your appliance. Full details and costs of our Service Schemes together with an application form will be sent to you at the end of the first year of the guarantee.

## Annual Safety/Maintenance Checks

Hotpoint strongly recommends that all its appliances are regularly checked for electrical and mechanical safety whether or not they are covered by a Service Plan. Worn door gaskets or hoses may cause a leak on an appliance which could become dangerous if neglected.

## Proof of Purchase

For future reference please attach your purchase receipt to this booklet and keep it in a safe place.

## Spares and Accessories

Spares and accessories can be ordered from your local Hotpoint Spares Centre (listed on the back page), using the order form enclosed.

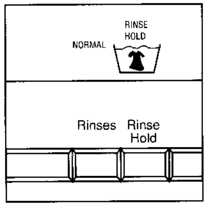
**NOTE**: Our Engineer will use every effort to avoid damage to floor coverings and adjacent units when carrying out repairs/service work but in locations where the Engineer advises you that it will be impossible to move the appliance without risk of damage, he will only proceed with your approval that no liability is accepted.





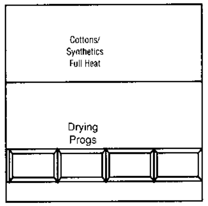


**9. Select additional wash features if required**



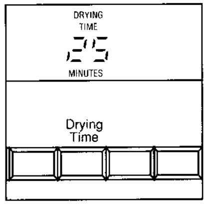

Rinses – select Normal, Reduced or Extra – see page 25
Rinse Hold – stops during the final rinse Rinse Hold light will flash. To continue press Rinse Hold button
See page 25

**10. Select drying programmes**



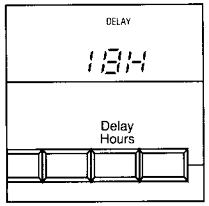

Press button once for Cottons/Synthetics – Full Heat
Press button twice for Acrylics – Low Heat

**11. Select Timed Drying**



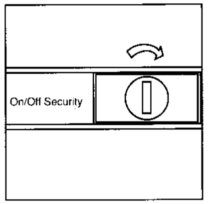

Press and hold down Drying Time button to select drying time required
See pages 20 and 21

**12. Select Delay Hours if required**



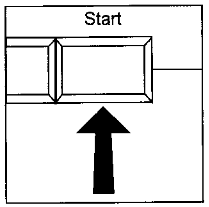

Delay Hours – Delays the time you wish the programme to finish
See page 25

**13. Lock the On/Off and Door Release Buttons (if required)**




Turn the On/Off Security and Door Release Buttons in a 90° clockwise direction to horizontal position. It is recommend that the buttons are locked if children are in the vicinity
See page 22

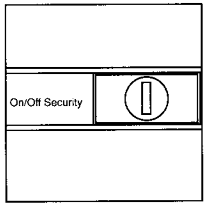
**14. Start the machine**




Press the Start button

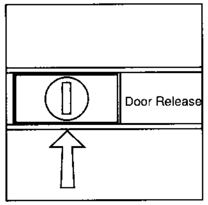
## AFTER THE WASH AND DRY

**15. Unlock the On/Off and Door Release Buttons (if applicable)**



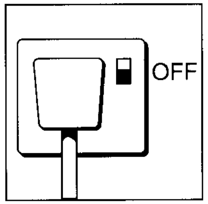

Creasecare will appear in the display when the programme has finished.
Turn On/Off and Door Release buttons 90° anti-clockwise to release button to vertical position
See page 22

**16. Press Door Release button and remove laundry**

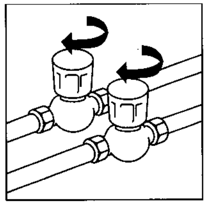



For safety reasons the door remains locked whilst the drum is rotating.

**17. Switch off electricity**




**Turn off water**



**WARNING: IT IS POSSIBLE FOR CHILDREN TO CLIMB INTO WASHING MACHINES AND INJURE THEMSELVES. ALWAYS SWITCH ELECTRICITY OFF AT THE SOCKET AND REMOVE PLUG AFTER USE.**

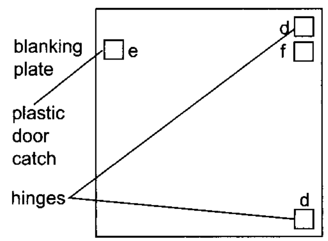
**WARNING: WHEN SWITCHING ELECTRICITY OR MACHINE ON OR OFF, PLEASE ENSURE THAT YOUR HANDS ARE DRY.**





10. Remove the plastic blanking plate (f) (Fig. 3)..
    Insert a small coin into the slot provided on the blanking plate (f). Grip the coin with fingers or pliers and rotate plate to release.
    Remove the plate and replace where the catch was previously removed. Secure by rotating in the opposite direction to removal.
11. Turn the catch (e) 180° and place in position where the blanking plate (F) was removed.
    Grip the catch carefully, with pliers and rotate in position to secure.
12. Place the lower hinge in position, locating the correct position. Secure with hinge screws.
13. Carefully hang the door onto the lower hinge.

**Fig.3 DECOR DOOR**




Locate the top hinge into the retaining hole on the top of the door, Carefully locate the top hinge into position. (Ensure that the screws and screwdriver are close at hand.)

Screw the top hinge into position.

The decor door should now close.



# Inserting the Decor Panel

Decor panels are available from most kitchen manufacturers.

**Decor Panel Sizes:**
Door – Height 526mm, Width 587mm
Thickness – 4mm maximum or up to 8mm if the edge is thinned down to 4mm for a width of 3.5mm as shown in Fig. 4.

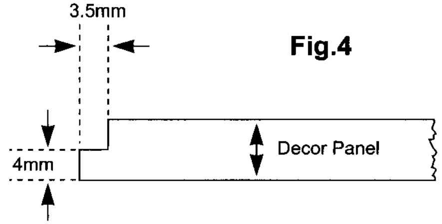



**Fig.4**

To fit decor panels first make sure that they are cut to correct size.

1. Remove the decor door by unscrewing the top door hinge.
2. Remove the trim from the top of the decor door.
3. Loosen the screw in the side and base trims.
4. Slide the decor panel into position, from the top, between the trim and front of the decor door.
5. Tighten the screws in the side and base trims.
6. Replace the top trim and fix into position.
7. Rehang the decor door on the bottom hinge and replace the top hinge.

## ? Changing the Decor Door Hinging

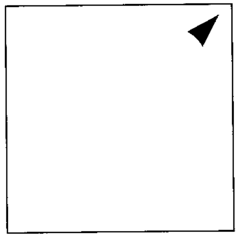
**WARNING: Switch off the electricity supply to the appliance BEFORE changing the door hinging.**

**Method:**

1. Open decor (outer) door.
2. Unscrew and remove blanking plate (a) on the Washer Dryer (Fig. 2).
3. Unscrew and remove catch (c) on Washer Dryer (Fig. 2).
   Turn 180° and replace where the blanking plate was removed.
4. Screw in blanking plates (a) where catch (c) was removed.
5. Unscrew and remove the two blanking plates (b) (Fig. 2).
   Retaining the plates and the screws.
6. Unscrew and remove the two decor door hinges (d) (Fig. 2).
   It is advisable to have another person hold the decor door whilst the hinges are removed.
   Retain the hinges and screws.
7. Locate and screw in blanking plates (b) into the slots where the door hinges (d) were removed.
8. Place the decor (outer) door on a flat surface, beneath padding to protect the outer surface.
9. Remove the plastic door catch (c) (Fig. 3).
   Grip the catch carefully, with pliers and rotate the catch to release it.
   Remove the catch.

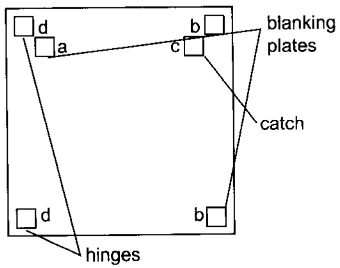
You will need a:
No. 2 Posidrive screwdriver
A large pair of pliers
A small coin.

**Fig.1 DECOR DOOR**



**Press top right hand side and door will open**

**Fig. 2 WASHER DRYER**

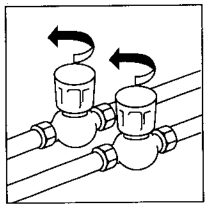




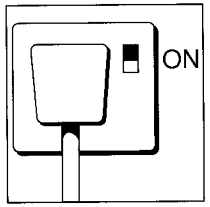



## How to do a wash only

### BEFORE THE WASH

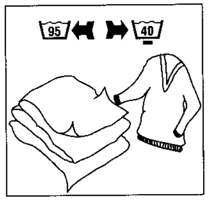
**1.** 

**Turn on hot and cold water**
Hot water should ideally be at 60°C (140°F) and **must not** be above 70°C (160°F).

**2.** 


**Plug in, switch on electricity**

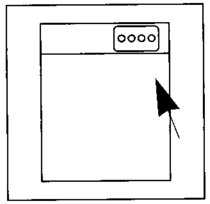
**WARNING: ENSURE HANDS ARE DRY.**

**3.** 


**Sort your laundry**
See page 16

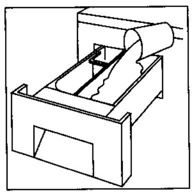
Make up a load of similar fabrics

**DO NOT TUMBLE DRY WOOLLENS**

**4.** 

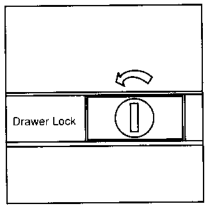
**Press where arrowed to open outer door. Press Door Release button to open inner door**

Load the machine
**Do not overload the machine**

**5.** 

**Add detergent and fabric conditioner**

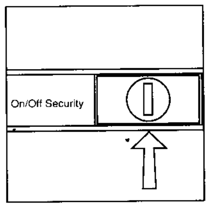
See pages 18 and 19

**6.** 


**Lock the Dispenser Drawer**

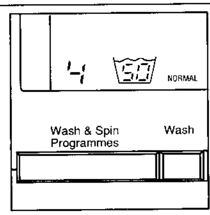
Turn the drawer lock in a 90° anti-clockwise direction to horizontal position

**7. Switch on the machine**



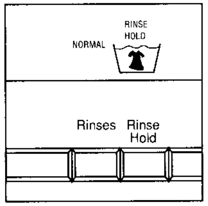

Press in the On/Off button
See page 22

**8. Select relevant Programme and Wash**




Press in Wash and Spin Selector button until required programme shows in display.
Then press Wash button until relevant wash shows in display
See pages 22 and 23

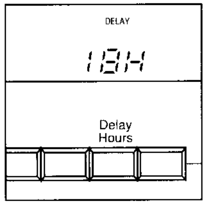
9. **Select optional wash features if required**




Rinses – select Normal, Reduced or Extra – see page 25

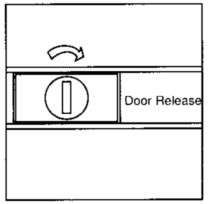
Rinse Hold – stops during the final rinse Rinse Hold light will flash. To continue press Rinse Hold button – see page 25

10. **Select Delay Hours if required**



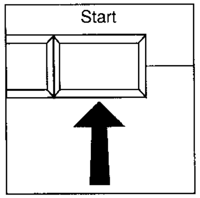

Delay Hours – Delays the time you wish the programme to finish See page 25

11. **Lock the On/Off and Door Release Buttons**




Turn the On/Off Security and Door Release buttons in a 90° clockwise direction to horizontal postion See page 22

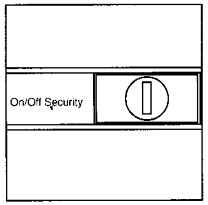
12. **Start the machine**




Press the Start button See page 26

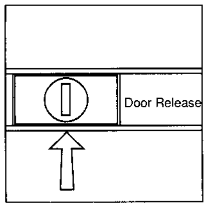
**AFTER THE WASH**

13. **Release the On/Off and Door Release buttons (if applicable)**




When '0 END ' is showing in the display the programme has finished.
Turn On/Off and Door Release buttons 90° anti-clockwise and release button to vertical position
See page 22

14. **Press Door Release button and remove laundry**




For safety reasons the door remains locked whilst the drum is rotating.



# If it still won't work . . .



**Contact your local Service Office**
If something is still wrong with your machine after you've been through the check-lists:

1. Switch off and unplug machine from the mains.
2. Turn off hot and cold taps.
3. Call your nearest Hotpoint Service Office or local importer (outside the UK). The telephone number is shown on the back page. Note down the number here for convenience:

.........................................................

When you contact us we will want to know the following:

1. Your name, address and post code.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The model number of your machine (WD42 for this machine), the serial number (found on the inside of the door) and the colour.
5. The date of purchase. Enter the date here:

.........................................................

6. If you have taken out a Hotpoint Service Cover Plan.

Please make sure you have all these details ready when you call.

**Emergency door opening**
If the machine is full of water with your clothes inside, you can open the door by following these instructions. You will need a bucket. First you have to empty some of the water, so that the safety latch will release the door.

1. Turn off the hot and cold taps, switch off the electricity and unplug the machine. Do not use machine again until the Service Engineer has called.
2. Pull out the machine so that you can get at the back of it.
3. Place the end of the Hose in a bucket to drain the water. Draw off about two bucketfuls.

**WARNING: BE CAREFUL, THE WATER MAY BE VERY HOT.**

4. When sufficient water has been removed you will be able to open the door.

## Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.
If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.
If the Book is lost or damaged a copy may be obtained from Hotpoint Ltd, Celta Road, Peterborough, PE2 9JB.

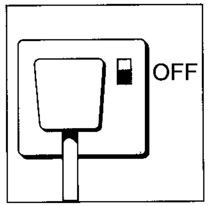
| | |
|---|---|
| *The clothes are not dry enough after spinning* | **Did you select the right programme for the type of fabric?** Did the water pump out? (Check waste plumbing arrangements.) |
| *Machine takes a long time* | Have you selected a hot wash? See pages 20 and 21. Hot programmes can take a long time, especially if the water has to be heated up from cold. Other things that can lengthen the programme are:<br>– Prewash<br>– Low water pressure<br>– Modifying your machine to cold fill only |
| *The clothes are not clean* | **Did you select the correct programme?** (Try a prewash next time and the correct wash programme.)<br>**Did you use the correct quantity of detergent?** (See page 18.)<br>**Did you select the correct wash options?**<br>**Was the machine overloaded?** Good wash results are only obtainable with the recommended wash load. |
| *How do I clean out the fluff* | There is usually no fluff cleaning necessary on your Hotpoint Washer/Dryer, it is all pumped away down the drain. However, you should refer to additional drying notes on page 14. |
| *The clothes come out with fluff on them* | **Have you used the dryer independently or tried to dry a fluffy load?** After drying a particularly fluffy load or independent drying it is advisable to set your machine to rinse and spin to wash away any remaining fluff (see additional drying notes on page 14). |
| *It is taking a long time to dry and not drying properly* | **Is the cold water inlet hose connected to the cold tap and the water turn on?**<br>**Have you overloaded the dryer?** (See pages 14, 20 and 21.)<br>**Have you set the correct drying time?** (Pages 12, 20 and 21.)<br>**Have you selected the right heat setting?** (Pages 12, 20 and 21.)<br>**Have the clothes been mislabelled?** Does the label have the correct wash code number for the type of fabric (pages 14, 16, 20 and 21)? |
| *The clothes are very creased* | **Have you overloaded the dryer?** (See pages 14, 20 and 21.)<br>**Have you selected the right heat setting?** (Pages 12, 20 and 21.) |

IF YOU INSTALL YOUR MACHINE CORRECTLY AND FOLLOW THE USER INSTRUCTIONS SUPPLIED, YOU ARE UNLIKELY TO EXPERIENCE DIFFICULTIES.

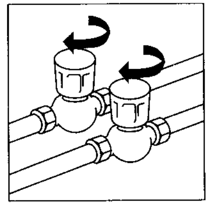




**15. Switch off electricity**




**Turn off water**

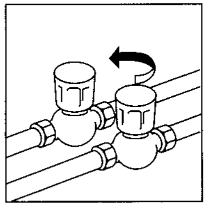


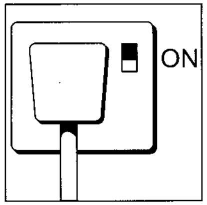
**WARNING: IT IS POSSIBLE FOR CHILDREN TO CLIMB INTO WASHING MACHINES AND INJURE THEMSELVES. ALWAYS SWITCH ELECTRICITY OFF AT THE SOCKET AND REMOVE PLUG AFTER USE.**

**WARNING: WHEN SWITCHING ELECTRICITY OR MACHINE ON OR OFF, PLEASE ENSURE THAT YOUR HANDS ARE DRY.**

# How to do a dry only

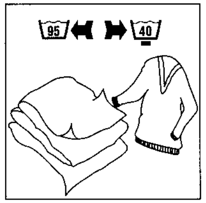
## BEFORE THE WASH

1. 
**Turn on cold water**
Yes, even for drying

2. 

**Plug in, switch on electricity**

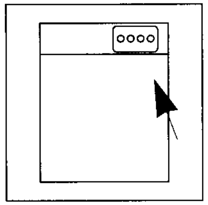
**WARNING: ENSURE HANDS ARE DRY.**

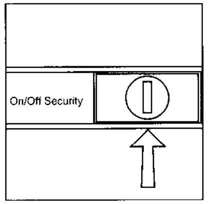
3. 

**Sort your laundry**
See page 16

Make up a load of similar fabrics

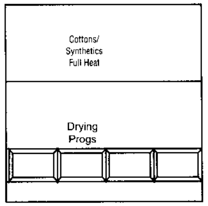
**DO NOT TUMBLE DRY WOOLLENS**

4. 
**Press where arrowed to open the outer door.**
**Press Door Release button to open inner door.**

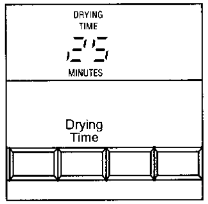
5. 

**Switch on the machine**
Press in the On/Off button
See page 22

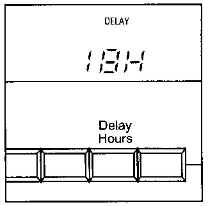
6. **Select relevant rinse and spin programme (if required)**
See page 24

7. **Select drying programmes**


Press Drying Programmes button once for Cottons/Synthetics – Full heat
Press button twice for Acrylics – Low Heat
See pages 20 and 21

8. **Select Timed Drying**


Press and hold down Drying Time button to select the drying time required
See page 12

9. **Select Delay Hours if required**


Delay Hours – Delays the time you wish the programme to finish
See page 25





| | |
|---|---|
| *Steam is coming out of the detergent dispenser drawer* | During HOT washes the machine is designed to vent steam from the dispenser drawer and this is quite normal. |
| *Water flowing into the machine and out of the drain hose at the same time* | Is the drain standpipe at least 500mm (20in) above floor level? See Installation Instructions booklet.<br>Has the drain hose been pushed down the standpipe more than 50mm (2in)?<br>If so, then raise it. |
| *Suds are coming out from the detergent dispenser* | Did you use the right quantity of **LOW SUDS AUTOMATIC DETERGENT?**<br>Select a rinse programme and flush the machine through. |
| *It makes a noise or vibrates during spin* | Your Automatic will make some noises, especially while spinning. **If vibration is excessive, check that you have removed the transit packing. See Installation Instructions.**<br>Small loads of heavy or bulky items (towels, bath mats, jeans, etc) can cause out of balance conditions but the machine will usually sort itself out.<br>**Check also that your machine is resting firmly on the floor.** See Installation Instructions regarding levelling of the machine.<br>Note: Rattling and scraping noises are not normal and may need attention! |
| *It won't pump out* | **Has the drain hose been installed correctly? (See the Installation Instructions.) Is the hose kinked?** If you have connected to a sink waste spigot, **is the spigot blocked?** |
| *It is 'filling' with water whilst drying* | What you can hear is the water used to condense out the moisture from the clothes – it is quite OK. |
| *'E' has appeared in the Programme Display* | **Press the 'On/Off' button to switch the machine off.**<br>After a few seconds switch on and try to reset your programme. If the 'E' persists, switch the machine off, unplug it and follow the advice given on page 26. |
| *The door won't open* | Has the door lock been set, see page 22.<br>**Is the door locked?**<br>**Has the programme finished?**<br>**Could it be on Rinse Hold?**<br>**Is there water still in the machine?** Check your drain outlet and waste pipe connections. If your waste installation is wrong, water could be running back into the machine causing the door to lock! Spin out and try again.<br>Emergency door opening procedure is explained on page 33. |

# ? If you think you have a problem . . .

Look at this list, then check the adjacent suggestions. They may give you the answer to your problem, without having to telephone your Hotpoint Service Office.

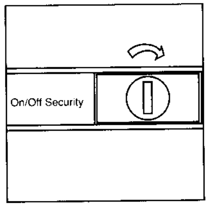
If you cannot solve the problem, follow the advice given on page 33.

| Problem | Check these things first |
| --- | --- |
| *Powder dispenser drawer won't close properly* | Ensure flap is fitted correctly. See page 29.<br>Is the drawer jammed with detergent? |
| *It won't start* | Have you selected the programme?<br>Is the loading door closed firmly?<br>Is it plugged in and switched on at the mains?<br>Is the socket OK? (Try another appliance in it.)<br>Has the fuse blown? (Try a new fuse of the correct rating.) |
| *It won't fill or take in the detergent* | **Are the taps turned on fully?**<br>**Are the fill hoses kinked behind the machine?**<br>Have you got the hoses connected correctly. See page 2.<br>Have you selected the programme correctly and pulled out the selector knob to start the machine?<br>If you are using a liquid detergent dispenser – did you put powder in the liquid detergent dispenser by mistake? |
| *The programme sticks at the end of the wash or during the rinses* | **Has the drain hose been installed correctly?** If not, syphoning could occur and this will halt the programme. Check the Installation Instructions. **It is important** that you do not remove hooked end support and push the hose too far down the waste standpipe. |
| *It's leaking* | **Are the fill hoses tightened correctly? –** Perhaps the washers are not sealed properly.<br>**Is your standpipe blocked?**<br>**Is your household drainage system blocked?**<br>If you cannot clear the blockage yourself, you will need a plumber.<br>**Removal of the hooked end support may cause a leakage.** |
| *It's stopped in mid programme* | After the initial fill, the machine may sometimes pause while the heater comes into operation. It should continue after the selected temperature is reached.<br>**Has it stopped on RINSE HOLD?** If so, press the button to continue the programme.<br>**NOTE: The Rinse Hold light (if fitted) only operates when the Rinse Hold feature is reached in the programme.** |



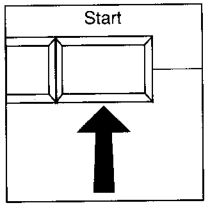


**10. Lock the On/Off and Door Release buttons**




Turn the On/Off Security and Door Release buttons in a 90° clockwise direction to horizontal position

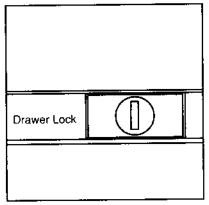
**11. Start the machine**




Press the Start button

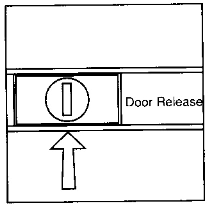
**AFTER THE DRY**

**12. Unlock the On/Off and Door Release buttons**



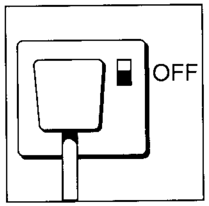

Creasecare will appear in the display when the programme has finished.
Turn On/Off and Door Release buttons 90° anti-clockwise and release button to vertical position
See page 22

**13. Press Door Release button and remove laundry**

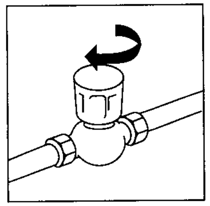



For safety reasons the door remains locked whilst the drum is rotating

**14. Switch off electricity**




**Turn off cold water**



**WARNING: WHEN SWITCHING ELECTRICITY OR MACHINE ON OR OFF, PLEASE ENSURE THAT YOUR HANDS ARE DRY.**

# Using your machine as a dryer

Your machine dries like any other tumble dryer, by blowing hot air over the wet clothes. It is slightly different in the way it removes the moisture. Normally the damp air is vented through a tube and out of a window, but in the Hotpoint Washer Dryer the moisture is condensed out of the air as it flows over cold water from the mains and is then pumped away down the drain.

**To enable the condensing action to work you must always remember to turn on the cold water tap (and hook the drain hose over the sink, if the machine is not permanently plumbed in).**

You can use your machine for drying in two ways:

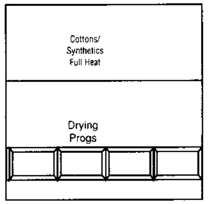
1. Automatic drying after any wash, rinse or spin programme (except woollens, programme 7 and silks and printed acetates – Programme 8).
2. As an independent dryer.

### Automatic drying

This is simplicity itself. Once you have set the Programme Selector all you have to do is set the timed drying below.

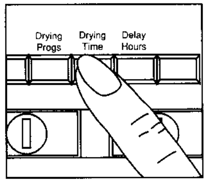
### TIMED DRYING

**1. Select Drying Programme**



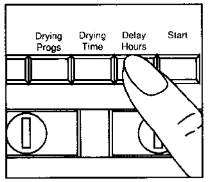

Press button once for Cotton/Synthetics – Full Heat.
Press button twice for Acrylics – Low Heat.

**2. Select drying time**



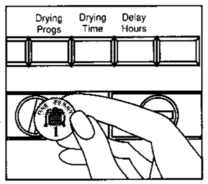

Press the **Drying Time** button to select a drying time.

**3. Select a Time Delay and/or cancel the End of programme Audible Signal if required**

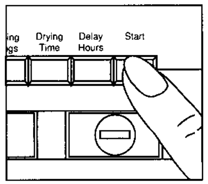



Press the **Delay Hours** button once to cancel the End of Programme Audible Signal only. Press again to select a delay time in hours to the completion of the programme

**4. Lock ON/OFF Security and Door Release buttons (if applicable)**




**5. Start Dryer, press Start button**







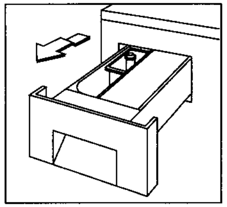

# Caring for your machine

**When the programme has finished:**
- press in the Programme Selector
- cancel any feature buttons.

**After each wash:**
- open door, remove clothes and rotate drum to check for small items left behind.
- remove dispenser drawer for cleaning.

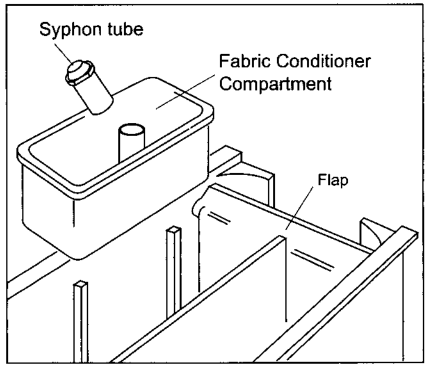
**To clean dispenser:**

1. Pull out the drawer until it reaches its stop, then lift slightly and give it a sharp tug to remove it completely (see diagram).



2. Remove fabric conditioner compartment.
3. Pull off syphon tube and clean conditioner compartment.
4. Push syphon tube **firmly** back into place in the conditioner compartment.
5. Clean the dispenser drawer and dry thoroughly.
6. Replace the conditioner compartment in the dispenser drawer, with the syphon tube towards the back.
7. Check that the flap at the back is in place and pivots correctly.

To locate drawer into the machine, hold the top of the flap away from you until it locates under the top of the dispenser opening, then push the drawer back in firmly.



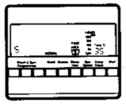

### As necessary

Clean exterior surfaces with a damp cloth or silicon polish only.

**Do not use** abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine. This could damage it.

**Yearly.** We recommend you take out a Hotpoint Service Cover Plan with annual safety/maintenance check which ensures the machine is professionally serviced every year. Details are given at the end of this book.

Hotpoint strongly recommends that all of its machines are regularly checked for electrical and mechanical safety whether or not they are covered by a Hotpoint Service Cover Plan. This is to avoid such things as worn door gaskets or hoses which may cause a leak on a machine which could become dangerous if neglected.



Prewash adds 30 minutes.

An additional RINSE adds 5-10 minutes.

The time taken for 'Profile' Wash Programmes is longer than the Normal Wash Programmes. This is deliberately designed to allow you to obtain the best washing performance at the lower 'profiled' wash temperatures, but with considerable savings in electricity.

If you wish, however, to have a shorter wash then you may either select the 'Light Wash' or 'Quick Wash' for lightly soiled loads, or the 'Normal' or 'Profile Wash' for heavily soiled loads.

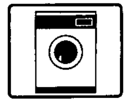
**Dry:**

Add on the selected drying time to the wash programme time to give you a total programme time.

**WARNING: DO NOT TOUCH THE GLASS DOOR WHEN THE MACHINE IS IN OPERATION AS THIS AREA CAN BECOME HOT.**

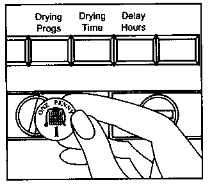




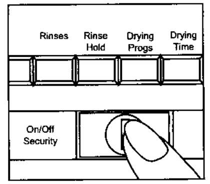


**AFTER THE DRYING PROGRAMME HAS FINISHED**

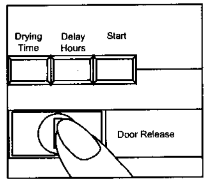
6. **Unlock ON/OFF Security and Door Release buttons**
(see page 22)




7. **Switch OFF**
Press On/OFF security
(see page 22)




8. **Open door and take out laundry**
Press Door Release




9. When finished, switch off electricity and remove plug from socket.

# Items not suitable for tumble drying

- Those containing foam rubber or rubber-like materials or plastic film, eg. pillows, cushions, PVC rainwear, or any other articles which are inflammable or contain inflammable substances (eg. towels contaminated with hair lacquer).
- Fibreglass (eg. some types of curtains).
- Items which have been dry cleaned.
- Woollens. Woollen items need as much care in drying as they do in washing. The movement of the tumble-drying action causes the woollen fibre to shrink and distort.
- Garments with the ITCL code ⊠ – Do not tumble dry.
- Large bulky items (eg. continental quilts, sleeping bags, pillows, cushions, double blankets and large bedspreads). These expand when drying and would prevent air flow through the Dryer.

**WARNING: THE DRYER IS INTENDED FOR USE ONLY WHERE WATER SOLUTION IS USED FOR THE CLEANING PROCESS. MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.**

**NOTES**

**1. Your machine will wash and dry a full load of synthetic fabrics without resetting (maximum load 2kg, 4.4lb).**

**2. If you are washing and drying cottons you must restrict the load to 2.3kg (5lb).**

**3. If you want to wash a full 4.5kg (10lb) of cottons you MUST remove half of the load at the end of the wash cycle and then dry both halves separately.**

**4. Separate large and small items to avoid sheets etc, enveloping small items.**

**When Tumble Drying:**

**WARNING: CLOTHES SHOULD NEVER BE LOADED DRIPPING WET.**

Your machine dries by gently lifting the clothes and dropping them through a stream of dry heated air. It will wash and dry a full 2kg (4.4lb) load of synthetics straight through without any need for resetting.

Remember though to separate large and small items.

For natural fabrics you **must** restrict the drying loads to 2.3kg (5lb).

**So if you want to wash and dry natural fabrics without stopping, only put in half a load.** However, if you want to wash a full load you will need to remove half of the load at the end of the wash cycle before going on to dry.

**DO NOT** tumble dry **woollens**.

**Additional drying notes**

**1. Removal of fluff. Your Washer Dryer does not require the cleaning of a fluff filter as the fluff is washed away down the drain. However, after you have dried a particularly 'fluffy' load or if you have used the machine as a dryer only, you MUST, after the dry load has been removed, set your machine to rinse and spin (See page 21). This ensures that any remaining fluff is washed away and is not redeposited on the next wash load.**





# The machine at work

**What's it doing now**

If you haven't had an automatic before, you may be puzzled by what the machine is doing as it starts, stops, fills and empties. But rest assured, all of its actions are carefully planned to give you the best possible wash.

This is the normal cycle of a wash:

1. **Fill** with water, tumbling to mix the detergent.
2. **Heat** to required temperature, with the occasional tumble, the 'HEAT' light on the Progress Display will glow.
3. **Wash** the clothes, by tumbling, showering, stopping and reverse tumbling.
4. **Cool rinses.** Note that on synthetic programmes 3, 4, 6 and 8, the first rinse has a stepped cool down feature by which cold water is added to the hot wash water to gradually reduce its temperature and prevent shock creasing of the washing. Each rinse will be identified on the display as 'RINSES'.
5. **Dispense fabric conditioner.** If you have added conditioner it is dispensed on the final rinse.
6. **Rinse Hold.** If selected, the machine will retain the final rinse water and tumble every minute, the Rinse Hold light will flash and will bleep five times. To continue, press the Rinse Hold button.
7. **Spins.** Each rinse is followed by a series of spins to remove rinse water and minimise creasing, so don't worry when you hear changes in spin speeds.
8. **Tumble.** After the final spin there is a short tumble period to loosen the clothes.
   NOTE: This will not occur after a Quick Wash.
9. **Drying.** Don't be alarmed if you hear water running – it should do. It is necessary for the machine to dry your clothes properly. Your machine also features Reversomatic drying – it will repeatedly stop and reverse for more efficient drying.
10. **End.** At the end of the programme the machine will bleep three times at one minute intervals to let you know that it has finished. The Programme Display will show '0' at the end of the wash and 'Creasecare' at the end of the dry programme.

**WARNING: IT IS POSSIBLE FOR CHILDREN AND ANIMALS TO CLIMB INTO WASHING MACHINES AND INJURE THEMSELVES.**

**How long do programmes take?**

We cannot say exactly how long a programme will take, as it will depend on how hot the water in your tank is to start with, and how long the machine will take to heat it up to the right temperature for the wash. If the water is fairly cool (for example, if someone's just had a bath), then it will take longer to heat up. Programme time is also dependent on the wash option selected.

The following are approximate programme times in minutes:

| **Wash:** | **Dirt Level** Normal | Profile | Light |
|---|---|---|---|
| Quick Wash | – | – | 30 |
| Mixed Wash | 240 | – | – |
| 95 95 | 110 | 140 | 75 |
| 60 60 | 90 | 100 | 50 |
| 50 50 | 85 | 90 | 45 |
| 40 40 30 | 60 | 75 | 40 |
| 40 | 55 | 60 | 50 |

**soon as the Start button is pressed. Use of the Time Delay will suppress the bleep signals for Rinse Hold and End of Programme.**

When you are happy with your choice of programme you can lock the On/Off button to prevent the machine being accidentally switched off. To do this insert a coin into the slot and turn through 90° clockwise. To release turn through 90° anti-clockwise.

**DON'T FORGET TO CANCEL BUTTONS AT THE END OF THE PROGRAMME.**

### Starting the Machine

When you are satisfied that you have selected the required programme and optional features, start the machine by pressing the green Start button.

If you realise that you have made a mistake after pressing Start you can still cancel the programme by releasing the On/Off button to switch the machine off, then press again to switch back on, and re-select your programme and optional features.

If the door is left open the machine will bleep twice every 5 seconds until you close the door.

### Adding Forgotten Items

Forgotten items can be added to the wash immediately after pressing the START button press the DOOR RELEASE button to open the door. Add the forgotten items, close the door and the programme will recommence.

### Audible Signals

At various times when using your machine you will hear a bleep or series of bleeps, the chart below describes what they mean.

| Number of Bleeps | Reason |
|---|---|
| 1 | Acknowledges your command when you press a button at any time ie. machine bleeps every time you press a button before or after start. |
| 2 | Tells you that you have left the door open. (See Error Conditions.) |
| 3 | Tells you that the machine has finished and when in Creasecare. |
| 5 | Tells you that the machine is on Rinse Hold. |

If you wish to suppress the Rinse Hold and End of Programme bleeps, simply press the Delay Hours button once before pressing Start. If the door is not closed after a programme has been selected an audible warning will be given and 'door open' flashes until you close the door.

### Error Conditions

When an error occurs during the machine's cycle an 'E' and an error code for a Service Engineer is shown in the display and the machine will automatically be emptied of water. At this point the machine will bleep twice and repeat every two seconds.

To re-set the machine press the On/Off button to switch it off, then press again to switch back on, re-select your programme and Optional Features and press Start.

If the error persists and you have gone through the Checklist on pages 30 to 32, then remove the washing and turn to page 33 'If it still won't work . . .'



# Special Care Features



### Cool Tumble

12 minutes before the programme is completed the heating elements are switched off and the Display shows 'COOL TUMBLE' which means the programme has entered the final Cool Tumble phase. During this phase the fabric is cooled. You should normally allow the Dryer to complete the Cool Tumble phase before removing the clothes as this minimises creasing.

**WARNING: IT IS NOT ADVISABLE TO REMOVE ITEMS FROM THE DRYER UNTIL THE DRYING PROGRAMME HAS COMPLETED ITS HEATED DRYING CYCLE.**

**IF IT IS ESSENTIAL THAT ITEMS ARE REMOVED BEFORE COMPLETION OF THE DRYING CYCLE, THEN ON NO ACCOUNT MUST YOU TOUCH THE FRONT RIM OF THE DRUM AS THIS AREA BECOMES HOT.**

**YOU MAY REMOVE ITEMS FROM THE DRUM DURING THE 'COOL TUMBLE' PHASE.**

### Creasecare

At the end of the programme it may not be convenient to take out the clothes immediately. Do not worry, the Dryer will protect your clothes from creasing by gently turning them over occasionally. To tell you that the Dryer has completed the Drying Programme and is on Creasecare the display will show 'CREASECARE' and you will hear three bleeps when the clothes are tumbled.

Before unloading the clothes switch off the Dryer by unlocking and pressing the **On/Off Security** button.

The door remains locked when the drum is rotating.

# Sorting your laundry

Wash codes appear on the labels on most washable items. You may have some items with the old wash code printed on the garment label. For easy reference, the new and old wash codes are shown on pages 20 and 21.

**WASHING:**

30 — Articles labelled 30 should be washed on programme 8.

95 — Articles labelled 95 should be washed on programme 9.

Hand wash only eg. glass fibre curtains and washable pleated garments containing synthetics.

Do not machine or hand wash.

**Dry Cleaning:**

(A) (F) (P) — All of these are dry cleaning symbols. The letters are to instruct the cleaner what type of solvent should be used. **Garments bearing these symbols should not be washed in your machine, unless the label says otherwise.**

Do not dry clean.

**Bleaching:**

CI — Bleach may be used. In this case the letters 'CL' show that chlorine household bleach such as 'Domestos' can be used. NB This applies to hand washing only. **Do not use bleach in your machine.**

Do not bleach.

**NOTE: Do not wash non-colourfast items, woollens or really dirty clothes in a mixed load.**

## Woollens

Machine-washable woollens may be washed on programme 40, but remember:

1. Limit the load to 1.4kg (3lb).
2. Do not use a Prewash (soaking may harm woollens).
3. Do not tumble dry.

**Do not** machine wash woollens unless they have a Washcare label or a label stating that they are machine washable.

**NOTE: Some 'woollens' are not made of wool at all but acrylic, which should be washed on programme 40. Check the label to make sure.**

## Pre-treating dirt and stains

Brush a little washing detergent dissolved in water onto stains like collars and cuffs to help shift the dirt.

## Treat stains Immediately

Plunge the stained area into **cold** water, or sponge it down. This prevents the stain from settling. Wash as soon as possible afterwards.

**Nappies:** Scrape off any excess baby cream, such as Vaseline® from the nappies before washing. Use a Prewash programme (page 22) to prevent the cream being transferred to other items in the wash.

## Pockets and Zips

**DO MAKE SURE ALL YOUR POCKETS ARE EMPTY.**

Tissue can disintegrate and cover all your washing.

Sharp objects like coins and keys can damage clothes and the machine.

Close all zips and tie belts and strings to prevent tangling.

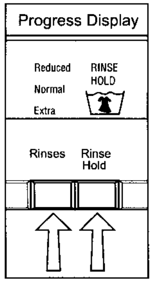
It is advisable to separate light and dark colours. There are often other symbols on the garment label also. These are shown on pages 20 and 21.





# Additional Wash Features

## Rinses and Rinse Hold




These are controlled by the buttons on the Control Panel marked Rinses and Rinse Hold. They are selected by pressing the appropriate button. You will hear a bleep and the display will show that the option has been selected. To cancel Rinses option, press the button until the rinse option you require appears in the display. To cancel Rinse Hold press the button again so that the option disappears from the display.

## Rinses

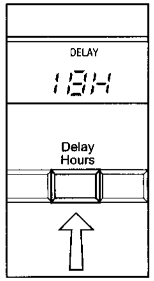
Normal rinses will automatically be provided on the selection of a wash programme. By pressing the 'RINSES' button once, a rinse can be deleted; by pressing the button twice an extra rinse, to the normal quantity can be selected. Select an additional rinse with Profile Washes and for those with sensitive skins. Delete a rinse if you are washing a small quantity of clothes.

## Rinse Hold

When Rinse Hold is selected the machine stops during the final rinse, holding the washing immersed in water until you are ready to spin dry.
This minimises creasing on synthetic fabrics.
During the Rinse Hold period, the Rinse Hold light will flash and the machine will continue to give a gentle tumble every minute, followed by five bleeps to remind you that it is on Rinse Hold. (The bleeps will not sound if Time Delay has been selected.)

**NOTE: Rinse Hold can be selected at any time before or after a programme is started but before the final spin. It cannot be used on spin only and Prog 7 – wool programmes.**

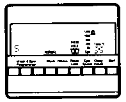
## Delay Hours




This feature can be used to delay the time (up to a period of 18 hours) when you want any of the wash, dry or wash and dry programmes to **finish**.

To use the Delay Hours press the Delay Hours button once – buzzer goes off, press the Delay Hours button twice, the bell symbol disappears and the display will show ' 1 '. If the button is held in, the display will then increment from ' 1 ' to ' 18 ' and will keep repeating until you release the button, thus setting the time delay you require. Press the Start button and the selected time will flash on and off alternately with temperature (only when a wash programme has been selected). As the delay period progresses the display will decrease in hours to show the time left to the end of the programme.

**NOTE: If a delay time is selected that is shorter than the selected programme, (see page 27 for programme times), then the machine will start the wash programme as**



| Wash option | Type of Soiling |
|---|---|
| Normal | – use for everyday items which are normally soiled. |
| Profile | – use for items which are heavily soiled eg. overalls; items stained with blood/oil/grease/gravy/coffee/tea/chocolate etc. The performance of this slightly longer low temperature, energy saving option is particularly enhanced when used with Biological Persil. |
| Light | – for lightly soiled items only. |
| Normal Prewash | – use with Normal wash programmes at Normal wash temperatures. |
| Profile Prewash | – use with Profile wash programmes using lower wash temperatures. |

**Rinse and Spin Only Programmes**
You can use your machine for rinsing and spinning or spinning only. Details of the Rinse and Spin Programmes are given below and on pages 20 and 21. The selected programme, stage of programme is shown on the Programme Progress Display.

**Progress Display**

| Programme Selected | Spin Speed |
|---|---|
| Rinse & Delicate Spin | 800 |
| 3 Rinses & Super Spin | 1400 |
| Super Spin | 1400 |
| Delicate Spin | 800 |

When rinsing and/or spinning remember to:
1. Switch on the power supply to the machine.
2. Turn on the cold water if you are rinsing.
3. Open the door and load the items singly. Do not fill the drum more than half full.
4. Close the door firmly to engage safety latch with a click.
5. Select required Rinse and/or Spin Programme. (See page opposite.)
6. Lock the On/Off Security button.
7. Press Start.

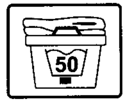
**NOTES:**
**Woollens and other 'Hand Wash Only' items should only be spin dried, but with all other washable fabrics it is advantageous to give them a rinse as well.**

**The spin can be stopped at any time by releasing the On/Off button.**





# Load your machine



**Don't overload** your machine. Clothes won't wash properly and damage may be caused to your machine and garments. See pages 20 and 21 for maximum wash loads.

**Typical Weights**
To help you wash the correct quantity of clothes, the chart below lists typical clothes weights.

| Clothes | | Weight | |
|---|---|---|---|
| Blouse | Cotton | 150g | 5oz |
| | Other | 100g | 3½oz |
| Dress | Cotton | 500g | 1lb 2oz |
| | Other | 350g | 12oz |
| Jeans | | 700g | 1lb 8oz |
| 10 Nappies | | 1000g | 2lb 3oz |
| Shirt | Cotton | 300g | 10½oz |
| | Other | 200g | 7oz |
| T-Shirt | | 125g | 4½oz |
| **Household items** | | | |
| Duvet Cover (Double) | Cotton | 1500g | 3lb 5oz |
| | Other | 1000g | 2lb 3oz |
| Large Tablecloth | | 700g | 1lb 8oz |
| Small Tablecloth | | 250g | 9oz |
| Tea Towel | | 100g | 3½oz |
| Bath Towel | | 700g | 1lb 8oz |
| Hand Towel | | 350g | 12oz |
| Double Sheet | | 500g | 1lb 2oz |
| Single Sheet | | 350g | 12oz |

**Additional tips:**
- Blankets, double bedspreads and other bulky articles should be washed one at a time.
- To load a blanket, hold it by the centre and allow the corners to drop down. Feed it into the machine centre first.
- Highly absorbent loads such as towels and nappies should be limited to 3kg (7lb) per load to ensure adequate rinsing.
- Place small items in a washbag.
- Check the wash symbol on items such as T-Shirts. They may require a cool wash eg. 40 .

# Washing Detergent

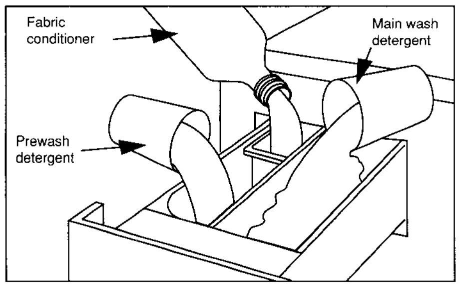
### Which one to use?
Use any low suds automatic powder. Non-automatic powders reduce wash performance and can cause overfoaming.
Your machine has been specially developed to take advantage of biological powders. Hotpoint recommends Biological Persil Automatic.

### How much to use
It is important to use the correct quantity in soft or hard water areas; too little won't get the clothes clean and too much is a waste.
Quantities indicated below apply to Persil Original Automatic Powder.
For other detergents refer to the packet.
The Aquarius range of washing machines has been designed to use less water and less detergent. If in doubt, use the lower recommended quantity and amend in the light of your own experience.

| Detergent | Cottons **Hard water/ Soft water*** | Synthetics **Hard water/ Soft water*** | Woollens **Hard water/ Soft water*** |
|---|---|---|---|
| Prewash | 75/50 grams | 75/50 grams | - |
| Full load | 180/140 grams | 110/80 grams | 110/90 grams |
| Reduced load | 120/80 grams | 90/70 grams | 90/70 grams |

These doses are for normally soiled loads.
1 cup = 265ml = approximately 160g.
*If you are unsure, check with your local water company.

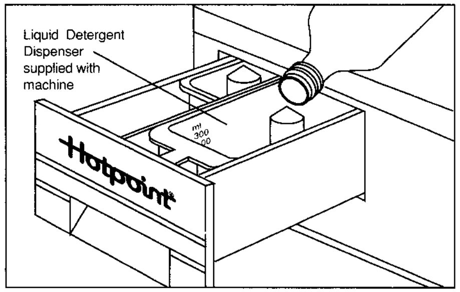
### Where to put it
Pull-out the drawer on the left of the machine.




Powders or liquids which cannot be dispensed through the drawer should be used in detergent dispensers as recommended by the detergent manufacturer, whose instructions on use and quantities of detergents should be followed.

### Concentrated detergents
These are now becoming more widely available. Follow the detergent manufacturer's guide regarding quantities to use.

### Liquid Detergent
You can use any automatic low suds liquid detergent with your machine, using the Liquid Detergent Dispenser provided (see diagram below). Hotpoint recommends Persil Automatic Liquid. Just pour the liquid detergent into the Liquid Detergent Dispenser which is on the right hand side of the Dispenser Drawer (see below). The amount to use will be shown on the bottle.
Remove any water remaining from the previous wash before adding liquid detergent and ensure that the syphon tube is firmly in position.
When using liquid detergents in their own dispensers, follow manufacturer's instructions.




We recommend you clean out the dispenser drawer every week. This helps to prevent detergent sticking (see page 29).



Prewash can **ONLY** be selected when the machine is switched on and the programme display shows 0 🔔.

### Mixed Wash
If you have mixed load of both natural and delicate fabrics it can be washed safely together on the Mixed Wash programme. Only silks, woollens and any article you doubt would be colourfast, need to be washed separately.

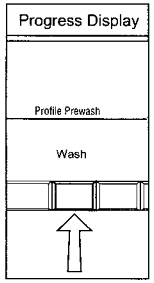
Load size should be no more than 2kg (4.4lb) and deep dye items eg. towels, which although marked colourfast, should be excluded as the long period of soak may cause colour to run onto the other garments.

The advantage of this programme is that it is very economical because of its low temperature, 40°C and long soak, for 4 hours. It gives excellent results if you are using a low suds biological detergent. For best results we recommend Biological Persil Automatic.

Should you wish to shorten the soaking time, switch off the machine by pressing the On/Off button. This will cancel the programme. To restart the machine press the On/Off button again, and select the Delicate spin programme, followed by 'Rinse and Delicate spin', repeat if you require extra rinses.

### Quick Wash
If you want to freshen up those lightly soiled 'daily' items such as underwear, blouses and shirts, we suggest you use the Quick Wash programme. Load size should be limited to a maximum of 0.9kg (2lb) if the fabric mixes include synthetics. This programme will give a 40°C wash, rinse and delicate spin in approximately half an hour.

### Selecting the Wash




**After** you have chosen your wash programme, select the wash option you require. To do this press the Wash button. You will hear a bleep and the display will sequence through 'NORMAL', 'PROFILE', 'LIGHT', 'NORMAL PREWASH', 'PROFILE PREWASH' returning to NORMAL at approximately one second intervals, recycling as long as the button is pressed in. Wait until the appropriate option is displayed and then release the button.

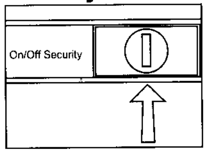
If you do not select a wash option after you have chosen your wash programme then the machine will automatically select the 'Normal' option.

**NOTE: The machine will automatically select 'Normal' Level for Mixed Wash and 'Light' for Quick Wash.**

A guideline on which 'Wash' to choose for the **type** and **level** of soiling is given on the following pages.

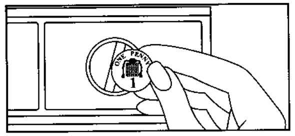
# Selecting your Programme

**Switching On and Off, including security lock.**




To switch the machine on simply press the On/Off Security button '0', plus '🔔' and No Spin, will appear in the Display Panel. You can then go ahead and select a programme.

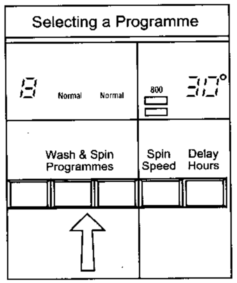
**Door Release Button/Security Lock**



To unlock, turn the lock using a small coin, in a 90° anti-clockwise direction. To lock, turn the lock in a 90° clockwise direction.

You do not have to lock these Security buttons. They are features which have been provided for those who may wish to use them.

**Selecting a Programme**




Press and hold in the Wash and Spin Programme Selector button and you will hear a bleep, and you will see 'QUICK WASH', appear in the display followed by 'MIXED WASH', Programmes '1-9', 'RINSE AND DELICATE SPIN', '3 RINSES AND SUPER SPIN', 'SUPER SPIN' and 'DELICATE SPIN', appearing in sequence at approximately half second intervals. This sequence will keep recycling as long as the Wash and Spin Programme Selector button is pressed in. As the sequence progresses you will notice that the temperature shown on the display changes to coincide with the wash programmes. Displayed temperature represents the main wash temperatures only.

Note: Wash temperature only is displayed, not PREWASH. The wash temperature displayed initially is for a Normal Wash. For Optional wash temperatures continue to press the Wash and Spin Programme Selector Button. See page 23.

To select a programme, wait until the required programme is displayed and then release the Wash and Spin Programme Selector button.

The Programme Guide, on pages 20 and 21, will help you select the right programme for the fabrics you are washing, or rinsing, spinning and drying.

If you overshoot the programme you require or if you make a mistake and select the wrong programme, press the Wash and Spin Programme Selector button and the programme selection cycle will start again.

**WARNING: DO NOT ATTEMPT TO OPEN THE DOOR ONCE THE DRUM HAS STARTED TO MOVE.**

**Special Wash Programmes**
**Prewash ONLY**

Use a prewash for really dirty clothes, like football kit and nappies.

To select: Press the Wash and Spin Programme button once and press start to commence the wash.





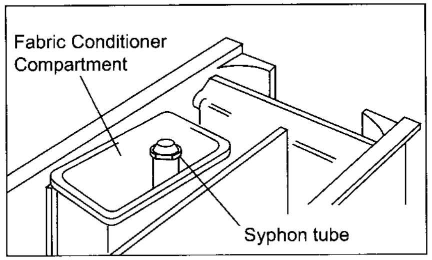
# Fabric conditioner

**Fabric Conditioner**

Hotpoint recommends Comfort. It will soften your washing, eliminate static cling from synthetics and make ironing easier. Add conditioner when adding your detergent. Use the quantity recommended on the bottle. Don't exceed the quantity.

Remove the fabric conditioner compartment and tip out any water remaining in it before adding conditioner. Replace it as shown with the syphon tube towards the back.

**Make sure the tube is firmly in place.**




**Lockable Dispenser Drawer**

This feature prevents the dispenser drawer being accidentally pulled out when the machine is operating. It can also be used to prevent mischievous little fingers using it as a hiding place when the machine is not in use.

**To use:** After filling the appropriate sections in the dispenser drawer push it in and insert a coin into the vertical slot adjacent to the drawer front and turn 90° anti-clockwise. To release this locked position just insert a coin and turn 90° clockwise.

**WARNING: DO NOT PULL OUT THE DISPENSER DRAWER WHILE THE MACHINE IS OPERATING AS THERE MAY BE HOT WATER PASSING THROUGH IT.**

# Programmes

This guide shows you how to set your machine. Even though it both washes and dries it is very simple.
For Washing only – select a Programme + Optional Wash Features.
For Washing and Drying – select a Programme + Optional Wash Features and a Drying Time/Drying Programme.
For Drying only – select a Heat Setting and a Drying Time.
The machine makes all of the other decisions for you. The following pages explain the settings in much more detail.

| Programme Display | Main Wash ITCL Codes New | Old | Fabric | Wash Temp °C Pre-wash & Normal | Pre-wash & Profile Light | Maximum Full Load | Maximum Drying Load | Drying Guide Heat Setting | Approx Drying Time (mins)† Iron Dry | Fully Dry |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | 95 | 1 / 95 | White Cotton and linen without special finishes | 85 | 60 | 4.5kg 10lb | 2.3kg 5lb | Cottons/ Synthetics | 30 | 40-55 |
| 2 | 60 | 2 / 60 | Colourfast cotton, linen or viscose without special finishes | 60 | 50 | 4.5kg 10lb | 2.3kg 5lb | Cottons/ Synthetics | 30 | 40-55 |
| 3 | 60 | 3 / 60 | White nylon, white polyester/cotton mixtures | 60 | 50 | 2kg 4.4lb | 2kg 4.4lb | Acrylics | 50 | 65-75 |
| 4 | 50 | 4 / 50 | Coloured nylon, polyester, acrylic/ cotton mixtures, cotton or viscose with special finishes (eg. drip dry), coloured polyester/cotton mixtures | 50 | 45 | 2kg 4.4lb | 2kg 4.4lb | Acrylics | 60 | 65-75 |
| 5 | 40 | 5 / 40 | Non-colourfast cotton, linen and viscose | 40 | 35 | 4.5kg 10lb | 2.3kg 5lb | Cottons/ Synthetics | 30 | 40-55 |
| 6 | 40 | 6 / 40 | Acrylics, acetates and tri-acetates, blends of these fabrics with wool, polyester/wool | 40 | 35 | 2kg 4.4lb | 2kg 4.4lb | Acrylics | 60 | 65-75 |
| 7 | 40 | 7 / 40 | Woollen blankets, wool mixtures with cotton or rayon, silk | 40 | 35 | 2.7kg 6lb Wash blankets singly | | **Do not Tumble Dry Woollens** | | |
| | | | Shrink resistant machine-washable and Superwash Woolmark garments | 40 | 35 | 1.4kg 3lb | | | | |

| Programme Display | Main Wash ITCL Codes New | Old | Fabric | Wash Temp °C Pre-wash & Normal | Pre-wash & Profile Light | Maximum Full Load | Maximum Drying Load | Drying Guide Heat Setting | Approx Drying Time (mins)* Iron Dry | Fully Dry |
|---|---|---|---|---|---|---|---|---|---|---|
| 8 | 30 | 8 / 30 | Silk and printed acetate fabrics with colours not fast at 40°C | 30 | 30 | 2kg 4.4lb | | **Do not Tumble Dry** | | |
| 9 | 95 | 9 / 95 | Cotton articles with special finishes capable of being boiled but requiring drip drying | 95 | 60 | 2kg 4.4lb | 2.3kg 5lb | Cottons/ Synthetics | 30 | 40-55 |
| Quick Wash | | | Lightly soiled items only – Not woollens | – | 40 | 0.9kg 2lb* | | Acrylics | 60 | 65-75 |
| Mixed Wash | | | All fabric types except those covered by 7, 8 and 9 non colourfast items | 40 | – | 2kg 4.4lb | 2kg 4.4lb | Acrylics | 60 | 65-75 |

***See page 23 for further details – synthetic or mixed loads should be restricted to 2kg (4.4lb).**

†The approximate drying times, also printed on the facia of your machine, are a guide and should be modified by your own experience.

## Rinse and Spin Programmes

| Programme Display | Fabric | Max. Dry Weight Load | Rinse Hold |
|---|---|---|---|
| Rinse and Delicate Spin | Delicates | 2kg 4.4lb | Select to minimise creasing |
| 3 Rinses and Super Spin | Natural | 4.5kg 10lb | Select to minimise creasing |
| Delicate Spin – 800rpm (short) | Delicates 60 50 40 30 95 | 2kg/4.4lb 1.8kg/4lb/4.4lb | Not Applicable |
| Super Spin – 1400rpm (long) | Natural Machine washable wool | 5kg/11lb 2.7kg 6lb/1.4kg 3lb | Not Applicable |

**NOTE: Do not rinse woollens or other hand wash only items.**